

WORLD PADEL ACADEMY - WPA MANSFIELD

COMPLIMENTS AND COMPLAINTS FORM

Version: 1.1 LTA
Created: JANUARY 2023
Reviewed: 18.12.25
By: WPA MFD WO
Approved: 18.12.25
By: WPA UK COO

At World Padel Academy, we are committed to providing a positive, safe, and enjoyable experience for all players, visitors, and staff. We welcome your feedback and take all comments seriously.

Your Details (optional)

You do not have to complete this section if you wish to remain anonymous.

Name: _____

Email Address: _____

Contact Number: _____

Date: _____

Type of Feedback

(Please tick one)

- Complaint
 Compliment

Details of Your Feedback:

Please provide as much information as possible to help us understand your feedback.

Date of experience (if applicable): _____

Location (court, clubhouse, session, event, etc.): _____

Your feedback:



If This Is a Complaint

Who was involved? (if applicable): _____

Have you already raised this with a member of staff?

Yes No

What outcome would you like? (if any):

Consent & Signature (optional)

I confirm that the information provided is accurate to the best of my knowledge.

Signature: _____

Date: _____

What Happens Next?

Compliments will be shared with our team. Complaints will be reviewed in line with our Complaints Policy. Where contact details are provided, we aim to respond within 524 hours.

Thank you for taking the time to share your feedback.
World Padel Academy – WPA Mansfield

